



# Pharmaceutical Manufacturer Patient Assistance Programs

Many pharmaceutical companies offer assistance programs for patients who require medications but have inadequate financial resources to obtain them. Pharmaceutical companies' medication assistance programs can be used to reduce individual patient drug expenditures and improve patient outcomes by increasing medication access to those in need.

## 340B Pharmacy Search

<http://opanel.hrsa.gov/OPA/CPSearch.aspx>

540 340B Pharmacy program contracts in Louisiana.

## Louisiana 2-1-1

Dial: 2-1-1

[www.Louisiana211.org](http://www.Louisiana211.org)

Provides a single access point 24/7 to information and referrals to available health and human services for Louisiana citizens' everyday needs and in times of crisis.

## Louisiana Drug Card

[www.LouisianaDrugCard.com/index.php](http://www.LouisianaDrugCard.com/index.php)

As a resident of Louisiana, you and your family have access to a statewide Prescription Assistance Program (PAP). Visit the website to print your FREE discount prescription drug card. This card will provide you with Rx medication savings of up to 75 percent at more than 56,000 pharmacies across the country including CVS/pharmacy, Kmart, Brookshire's, Fred's, Albertsons Sav-on, Target, Winn-Dixie, Walgreens, Walmart, Weis, and many more. You can create as many cards as you need. This card is pre-activated and can be used immediately.

## NeedyMeds

[www.needy meds.org/index.htm](http://www.needy meds.org/index.htm)

NeedyMeds is an online information resource of programs that provide assistance to people who are unable to afford their medications and health care costs. NeedyMeds maintains current information about many sources of assistance that anyone can use without registering or entering any personal data.

- ▶ Consumer's can search for individual drugs in an online database and must review eligibility criteria and application requirements/instructions for each PAP to determine if they qualify

## Partnership for Prescription Assistance

[www.pparx.org/](http://www.pparx.org/)

1-888-4PPA-NOW 1-888-477-2669

Partnership for Prescription Assistance (PPA) offers a single point of access to more than

475 public and private programs, including nearly 200 offered by pharmaceutical companies. PPA has helped millions of Americans get free or reduced-cost prescription medicines.

- ▶ Offers both telephone (toll free) and online applications – single point of access
  - Consumer provides list of drugs and is told what PAPs they are eligible to participate
  - May call and speak to representative to assist with application

*CVS, Target, Walgreens and Walmart all have generic pharmacy discount programs for an average of \$4.00 per 30 day prescription.*

## RxAssist Patient Assistance Program Center

[www.rxassist.org/](http://www.rxassist.org/)

RxAssist is a nationally recognized, Web-based medication assistance resource center. RxAssist gives providers, advocates, consumer and caregivers comprehensive, up-to-date information in an easy to use format. RxAssist is part of the Center for Primary Care and Prevention at Memorial Hospital of Rhode Island.

- ▶ Consumer searches for individual drugs in an online database and must review eligibility criteria and application requirements/instructions for each PAP to determine if they qualify.

## St. Vincent de Paul Community Pharmacy

225-383-7837

Baton Rouge, LA

## Winnsboro Health Clinic

318-435-4571

Prescription Assistance Program, 2104 C Loop Road, Winnsboro. Program may lower the cost of prescription medications.

## Wisner Medical Clinic - Patient Assistance Program

318-724-7008

Wisner, LA

## Office of Behavioral Health Regions and Local Governing Entity Pharmacy Services for individuals with severe and persistent mental illness

### Region 4

- (1) **OBH Region 4 pharmacy provides medications to qualified indigent clients and other clients** that do not qualify for other medications programs in Lafayette, St. Martin, Iberia, St. Landry, Acadia and Vermilion parish. The program identifies PAP eligible clients, secures required necessary personal information, and submits appropriate documentation for PAP eligibility and secures prescribed PAP medications.
- (2) **There is no payment expected from consumer.**

Who to contact for more information: Yancey Mire for more information, 337-262-4194.

### Region 5

- (1) **Region 5 OBH provides behavioral health medications** to indigent clients in the following parishes: Allen, Beauregard, Calcasieu, Cameron, and Jefferson Davis. A client must be indigent per state criteria and not be a participant in Louisiana Medicaid to receive medications from Region 5. Insurance and Medicaid clients receive medications from private pharmacies. Only medications covered on the OBH formulary are available for distribution in our Region.
- (2) **Currently no fee for service or “administrative fee”** is collected by Region 5 from our clients for any medications they receive.

Who to contact for more information: Dr. Patrick Hayes, 337-475-8022, or Jody Aucoin, P.D., 337-475-8735

### Region 7

- (1) **OBH Region 7 pharmacy provides medication services to clients meeting target population** for OBH clinics who do not have benefits or resources to obtain medications. Medications carried are determined by the OBH formulary, set by the OBH State Pharmacy and Therapeutics Committee.  
  
All medication orders for eligible clients of Region 7 OBH are sent to Shamrock Pharmacy in Alexandria, the OBH Consolidated Pharmacy, for dispensing. Region 7 maintains a single pharmacy

located at the regional office, Shreveport BHC, 1310 N. Hearne Ave., Shreveport, LA 71107, which maintains a small supply of generic medications on the OBH formulary as well as samples and vouchers, and can provide for immediate medication needs of clients until medications can be obtained from Shamrock Pharmacy.

Generic medications can be purchased by Region 7 pharmacy according to the OBH formulary requirements. Brand medications must be obtained through Patient Assistance Programs. Region 7 maintains Patient Assistance staff, supervised by the Regional Pharmacy Director, to assist all eligible clients in completing applications and providing necessary financial information in order to obtain those drugs from the pharmaceutical companies.

- (2) **No fees are collected by OBH Region 7 pharmacy in exchange for these services.**

Who to contact for more information: Dale Hagen. 318-676-5155.

### Region 8

- (1) **Region 8 provides pharmaceutical treatment** to persons from the community eligible for behavioral health services.
- (2) **There are no costs related to payment expected of the consumer pertaining to medications dispensed** by the Regional Pharmacy or the Consolidated Pharmacy as long as the consumer meets criteria.

Who to contact for more information: Kelly Banks, 318-362-5131

### Shamrock Street Pharmacy

- (1) **Effective April 25, 2011, The OBH Shamrock Street Pharmacy**, located on the grounds of Central Louisiana State Hospital, began providing comprehensive pharmacy services for the Office of Behavioral Health, Region 6. Regions 4, 5, 7, and 8 were incorporated into the consolidated pharmacy over the next nine months, with incorporation of all regions completed by January 20, 2012.

The overall goal of the Consolidated Pharmacy is to increase access to Behavioral Health medications and reduce pharmacy expenditures without decreasing quality of care.

This consolidated pharmacy has resulted in substantial savings to the State of Louisiana by

1) Reducing purchase of medications using State General Funds, 2) Increasing client enrollment in the Patient Assistance Program (PAP), 3) Streamlining use of fiscal and human resources.

Shamrock Central pharmacy provides all the medication needs for Region 6. The pharmacy fills all prescriptions for clients seen at the main campus at the outpatient window. The pharmacy also fills medications for delivery to the three outlying clinics in Region 6.

Shamrock fills an average of 2,125 prescriptions weekly. Pharmacy staff delivers to six locations on the north route for a total of 12 clinics. The North delivery route provides medications for Regions 7 and 8 and requires 360 miles of travel. Pharmacy staff makes five stops for eight clinics on the south route. This delivery covers regions 4 and 5 and requires 290 miles travel. Shamrock also picks up PAP medications on the weekly routes, inventories these medications and stocks them for utilization for the clients in the regions.

Shamrock has a postage meter that processes an automated delivery confirmation to mail medications to clients. The average delivery time is two business days for prescriptions mailed. The medications can be mailed directly to the client or clinic at the physician's request.

Shamrock has three pharmacist and five pharmacy technicians. The pharmacy is located on the ground of Central State hospital.

**(2) There is currently no charge to regions or clients for Shamrock Pharmacy services.**

Who to contact for more information:  
Edward Scalfano, 318-484-6777

**Capital Area Human Services District**

- (1) Brief description of services provided:** Quality of Life operates a full service retail pharmacy limited to serving Capital Area Human Services District (CAHSD) clients and employees only. It is not open to the public. It also provides the full service indigent pharmacy services for CAHSD clients; the same as our CAHSD run and Regional pharmacies did in the past.

Quality of Life provides all medications (physical and behavioral health) that can be received at your local Walgreens, CVS, etc.

to our clients and accepts Medicaid, Medicare, private insurance and private pay.

- (2) Cost related to payment if any expected of the consumer.** Customers are required to pay the usual and customary co-pays, co-insurances, deductibles, etc. as are required at any retail pharmacy. Indigent clients receive pharmaceuticals and PAP services free of charge for those medications on the CAHSD formulary and prescribed by CAHSD physicians; these costs are billed to CAHSD monthly.

Clients with no insurance are allowed to use Quality of Life's PAP program for obtaining medications prescribed by outside physicians. If they elect to use this program, they are required to pay all costs associated with using the program and receiving the medications.

If an indigent client comes into our services on a medication that is not on our formulary and chooses not to switch to a suitable medication on our formulary; they are required to pay all costs associated with receiving that particular medication if they use the Quality of Life pharmacy.

Who to contact for more information:  
Jan Kasofsky, PhD, Executive Director,  
Capital Area Human Services District,  
225-922-2700

**Florida Parishes Human Services Authority**

- (1) Florida Parishes Human Services Authority (FPHSA) Pharmacy** provides prescription medications to qualified indigent clients. All medications are dispensed by the Pharmacy in accordance with Federal, State, FPHSA and local laws, rules and regulations. Our clients bring in their income information and those limits determine if the clients are eligible for free medications. Clients who have Medicare, Medicaid or any other type of insurance do NOT qualify for free medications.

Our medications are delivered weekly to our three clinics which are within the Florida Parishes Catchment area. The pharmacy provides psychiatric medications.

- (2) The clients do NOT incur any cost for free medications.**

Who to contact for more information:  
Leslie Cormier, 985-543-4043.

### Jefferson Parish Human Services Authority

- (1) **Description of Services:** dispensing medication; patient counseling (drug interactions and side effects); access to PAP

**Population Served:** individuals with MH, AD, or co-occurring; 18 years of age and older who are currently receiving services from JPHSA

**Criteria for Receiving Services:** individuals receiving services from Jefferson Parish Human Services Authority (JPHSA) prescribed medications by one of JPHSA prescribers

**Location:** West Jefferson Behavioral Health Center, 5001 West Bank Expressway, Marrero, LA 70072

- (2) **Cost Related to Consumer:** sliding fee scale

Who to contact for more information:  
Lisa English Rhoden, Executive Director,  
Jefferson Parish Human Services Authority,  
504-838-5215

### Metropolitan Human Services District

- (1) **Pharmacy services and medications to treat mental health disorders** are available to clients within Metropolitan Human Services District (MHSD) network of services, that do not have any Medicaid or insurance coverage. Occasionally MHSD will also provide medications to Medicare clients that are in the enrollment phase of Part D coverage.

We also bridge services by providing discharge medications to in-patient clients being admitted to MHSD out-patient network of services from facilities such as LSU/DePaul.

Services are provided through a centralized pharmacy dispensing the medications to the out-patient facility where the client is being served.

- (2) **There are no current costs to the consumer other than meeting the indigent criteria.**

Who to contact for more information:  
Anthony Laurent @ Anthony.laurent@la.gov or  
504-620-2710.

### The South Central Louisiana Human Services Authority

- (1) **Brief description of services provided**

The South Central Louisiana Human Services Authority (SCLHSA) Pharmacy department provides the following services:

- ▶ Medication Counseling Groups
- ▶ Smoking Cessation Therapy and Support (dispensing of patches and gum)
- ▶ Collaboration with physicians, nursing staff and local retail pharmacies to optimize treatment
- ▶ Medication dispensing program
- ▶ Medication Therapy Management:
  - Allergy interactions
  - Drug/Drug Interactions
  - Drug/Food Interactions
  - Dosage adjustments
  - Side effect monitoring/reporting

**Inclusive of population served:**

The SCLHSA Pharmacy provides dispensing and related services to the uninsured patients of Assumption, Lafourche, St. Charles, St. James, St. John the Baptist, St. Mary and Terrebonne Parishes. The SCLHSA Pharmacy collaborates with the Medical Staff, provides Medication Counseling Groups and Smoking Cessation Therapy for all patients of SCLHSA, regardless of payer.

**Criteria for receiving services:**

SCLHSA Pharmacy services are available to anyone that receives services in the SCLHSA clinics for behavioral health needs.

**Where services are provided:**

SCLHSA Pharmacy services are provided at the four SCLHSA Treatment Centers located in St. John the Baptist, Lafourche, Terrebonne and St. Mary parishes. The pharmacy being located at 1450 Poydras, New Orleans, LA 70112.

**Who to contact for more information:**

*Elizabeth M. Haydel Bostick*

Director of Pharmacy  
South Central Louisiana Human Services Authority

**Phone: 504-568-8851**

**Fax: 504-568-8862**

elizabeth.bostick@la.gov

***Kristin Bonner***

Deputy Director  
South Central Louisiana Human Services Authority  
7942 Park Avenue  
Houma, Louisiana 70364  
**985-858-2931**

**(2) Cost related to payment if any expected of the consumer.**

SCLHSA charges a nominal administrative processing fee of \$3.00 per prescription per month with a cap of \$9.00 per month per patient.